



## Online Patient Portal Setup Instructions

1. Click the Portal Link in your email or browse to <https://health.healow.com/bellahealthcare>
2. Login to your account  
Username=your email  
Password=last four of your social

A screenshot of the online patient portal login page. The page has a blue background. At the top, it says "LOGIN TO YOUR ACCOUNT". Below that, it says "We will send verification code to confirm access to this number. Standard text messaging rates apply." There is a button labeled "Using Mobile Phone" with a phone icon. Below this is a horizontal line with a circle containing "OR". Underneath, it says "Enter the details below". There are two input fields: the first is for the username, containing "patientportal@bellafamilyhealthcare.com", and the second is for the password, containing "....". Both fields have a green checkmark icon on the right. Below the password field is a link that says "Trouble logging in". To the right of the input fields is a button labeled "Login". At the bottom of the page, it says "Would You Like To Join Our Practice?" and there is a button labeled "Pre-Register".

\*\*\*If the default login information does not work then select "Trouble logging in"

In the prompts that follow select forgot password, enter your email address in the username field, and click Submit. You will receive a password reset link in your email.

3. Once logged in you will see a Consent Form box. Please Review the EClinicalWorks consent form and select Agree & Next. Then review the Bella Family Practice Consent Form, check the box next to “I have Read The Consent Form And The Above Information”, and select Agree.

**Consent Form**

Please acknowledge reading and accepting conditions in consent form.

ECLINICALWORKS...

**PRACTICE CONSENT FORM**

Notice of Privacy Practices This Document is Effective September 16th, 2019 Patient Health Information (PHI) Under federal law, your patient health information (PHI) is protected and confidential. Patient health information (PHI) includes information about your symptoms, test results, diagnosis, treatment, and related medical information. Your patient health information (PHI) also includes payment, billing and insurance information. We are committed to protect the privacy of your PHI. How we use your patient health information (PHI) This Notice of Privacy Practices (Notice) describes how we may use within our practice or network and disclose (share outside of our practice or network) your PHI to carry out treatment, payment or health care operations, for administrative purposes, for evaluation of the quality of care, and so forth. We may also share your PHI for other purposes that are

☒ I Have Read The Consent Form And The Above Information.

4. Congratulations, you are now logged into the Patient Portal!

## Healow App Instructions

1. Download the Healow App on your iPhone or Android smartphone device
2. Once installed, open the App and select Get Started
3. Enter in the practice code GGGIBD and select Login

09:36

healow Health and Online Wellness

09:36

healow Health and Online Wellness

Please enter the code given to you by your doctor's office **OR** enter your doctor's contact number.

GGGIBD

LOGIN

Sign into your portal account, if your doctor has given you online access to your health record

FIND MY DOCTOR

**OR**

Please enter the code given to you by your doctor's office **OR** enter your doctor's contact number.

Enter Practice Code / Phone No.

LOGIN

4. Login to your account  
Username=your email  
Password=last four of your social

09:37

healow Health and Online Wellness

Back

Login to Patient Portal account

Bella Family Healthcare & Aesthetic MERIDIAN ID

patientportal@bellafamilyhealthcare.com

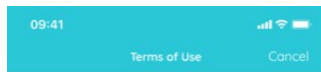
This account belongs to **Myself**

Login

[FORGOT USERNAME OR PASSWORD ?](#)

\*\*\*If the default login information does not work select "Forgot Username or Password?" Select the bubble next to "I have forgotten my password" and choose next. Enter in the patients first name, last name and date of birth. Select the option you wish to use to retrieve your password. Follow the instructions you receive with your password reset link.

5. Review the Terms of Use Agreement and then select "I agree to the terms & conditions"



## TERMS OF USE AGREEMENT

This Terms of Use Agreement ("Terms of Use" or "Terms of Use Agreement") governs your access and use of the software, applications, and services as described below.

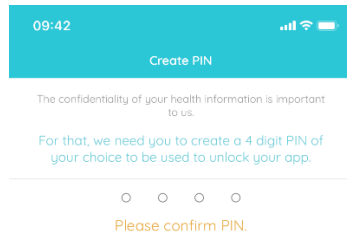
### Ownership and Purpose of the Websites and Applications:

Healow, LLC ("HEALOW") owns and operates various websites and applications related to electronic medical records ("EMR"), software for EMR and healthcare practice management, and other related online products and services. Some of the HEALOW products and services interact with the software for EMR and healthcare practice management ("EMR Software") owned and licensed by eClinicalWorks, LLC. The HEALOW products and services include the healow websites and applications (including healow.com, healow® and the healow® app, healow@work®, healow mom®, healow kids™, healow smile™, healow open access™, hello2healow™, and the healow telemedicine offering, and the healow widget™ which allows patients to book appointments for a provider or practice from that provider's or practice's webpage or other online listing), and any other current or future websites, mobile access or mobile applications, or other applications. These websites and applications are collectively referred to herein as the "Services."

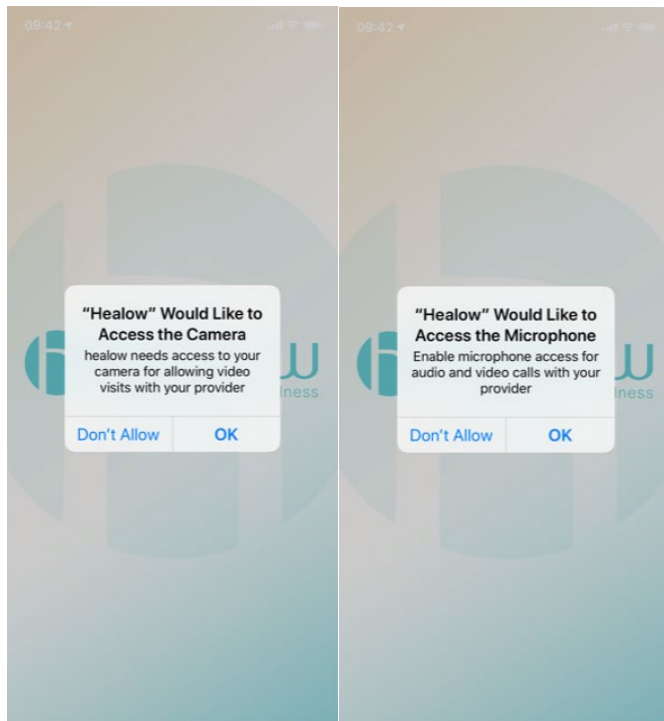
The purpose of the Services is to provide a secure network that will assist patients in managing their medical records, prescriptions, doctors' appointments and other healthcare related items online and/or from their mobile devices in order to assist them in obtaining improved quality, safety, and efficiency of healthcare. This includes providing a means of interacting with eClinicalWorks, LLC's EMR Software and other EMR-related products and services which one of more of each patient's healthcare providers utilize. Certain websites or mobile applications, such as the healow.com website and

I agree to the terms & conditions.

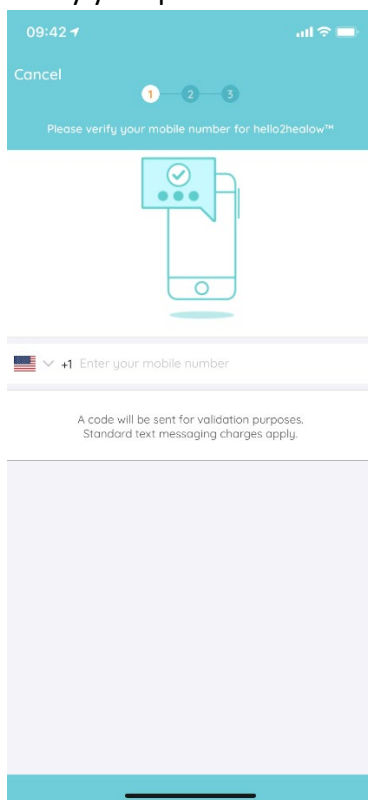
## 6. Create a four-digit PIN and then confirm the PIN



7. You may be prompted to enable touch ID, you can select enable or not now
8. You will receive prompts to allow camera and microphone access, you can select OK or Don't Allow



9. Verify your phone number and then enter the verification code once received



10. Congratulations, you are now setup on the healow App!